



How To Guide

Desktop Computer & Mobile App.

*Can't find your LOG IN? Check your SPAM folder.

*Forgot your password? You can reset it and get it sent to your email, or we can reset it for you!

- Please remember that you can purchase our printing service for \$15. We provide the tags and print all barcodes for you, making your setup process even easier. Simply input your item information by clicking on the 'Product Pricing' tab and adding a NEW Product Sheet. Please notify us once completed at least 3 days prior to your booking start date so we can have everything prepared and ready for you in store upon arrival. It is the responsibility of the seller to attach the tags to each garment upon arrival.

Log into Zellr as an Existing Client

Reserve a place

My reservations

Product pricing

Sales tracking

My account

Payment
information



Payouts should only be done via the chosen payment method

Changing a password

Old password

New password

Repeat the new password

Change password

- Follow the link to the 'Existing Customer Log In' Page via our website. therelovedcollective.com
- Check that your account details are correct. Full Name, billing address, phone number and email address.

Getting Paid

- Ensure you have added your bank account details for your payout and checked them twice.

Changing your Password

- If you need to reset or adjust your username or password setting this can also be complete here.
- If you have forgotten your current password and are unable to reset it yourself, please reach out and a member of staff can do this for you.
- A temporary password will be provided via email.

Account Information

- I wish to receive the store newsletter via email
- I wish to receive the store newsletter via SMS

Save information

Saving your Settings

- To finalise your changes please select the 'Save Information' button which appears at the bottom of the information.

Your Reservation & Reservation Payment

Reserve a place

My reservations

Product pricing

Sales tracking

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Reservations

Place	Period	Commission	Discount
23	Fri 2026-06-19 - Sat 2026-07-04	20 %	

Make a new reservation

Shopping cart

Place	Date and time	Days	Period	Amount	Payment status
23	03.06.2026 21:25	10 days	2026-06-19 - 2026-07-04	\$ 220.00	Online payment pending Cancel reservation

Show shopping cart

Unpaid

Place	Unpaid	To be paid
33	10 days (\$ 65.00) Starting Fri 2026-06-19	10 days
TOTAL \$ 65.00		Add to shopping cart

Your Reservation

- Select this option from the side menu.
- Your reservation start and end date will be shown.
- Reservation extensions may be granted and are subject to availability.

Reservations in Mobile App.

- To pay for your reservation, make a new reservation or track the events of your account. You will need to use the 'Open in Browser' Button.

Paying for your Reservation

- All Reservations MUST be paid for within 24hours of making your booking.
- The system will automatically CANCEL the booking if payment has not been made.
- Scroll down to see your UNPAID reservation, type 10 in the box and follow the payment prompts.

Agreeing to Our Terms of Service

Store information

Terms of service

Bulletins

Log out

I have read and I agree to the terms and conditions

Accept

- Click on the link as shown
- Read through the Terms & Conditions

- Scroll to the bottom of the document and sign by ticking the box.
- Terms & Conditions MUST be agreed to, to continue your reservation.

For the 'Product Pricing Guide' please find the links via our website. This is a step-by-step guide to inputting your garment information and preparing you garment tags.